

## COVID-19 (ANTIBODY) SEROLOGY TEST INSTRUCTIONS



### Step 1: Contact us

Call 1-888-288-7097 or send an email to [Infousa@igenomix.com](mailto:Infousa@igenomix.com)

- Get information about the COVID-19 Serology Test
- Request your test
- If this is your first time working with Igenomix, please register your clinic online at- <https://www.igenomix.com/covid19-cef/>



### Step 2: Receipt of the KIT

Check the Kit and make sure that it includes the following:

- EDTA blood tube
- Test Requisition Form and Consent Form
- Shipping Bag (Courier bag)
- Sealed biohazard bag (secondary container)
- Kit Instructions for sample collection

**If the Kit is not used immediately:**

- The Kit can be stored at room temperature (15-25°C).
- Do not use the Kit beyond the expire date.



### Step 3: Sample collection

#### Important guidance

- When taking multiple samples at the same time, take care to prevent crosscontamination between samples.
- The following cases may lead to sample rejection:
  - Samples not accompanied by their documentation (Test Requisition Form and Informed Consent).
  - Sample documentation (Test Requisition Form and Informed Consent) has not been correctly completed; mandatory fields in sample documentation, identified on the forms with an asterisk (\*), have not been completed.
  - Missing patient and/or clinician signature on the Test Requisition Form and Informed Consent.

#### Sample collection

Collect 4 ml of peripheral blood using the provided EDTA blood tube under the sterile conditions.

#### After the sample collection

**1.** Please label the tube with two unique identifiers (one of the following options):

- Patient's full name and Date of Birth or
- Patient's full name and Unique Patient ID

Incorrectly labelled or unlabelled samples may be rejected.

**2.** Place the tube inside biohazard bag and then into the kit box. Put everything inside the courier bag.

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### Step 4: Logistics

- Send samples at room temperature within 24 hours of sample collection. In the event the sample cannot be sent within 24 hours, the samples must be cooled (between 2 and 8°C) and sent to IGENOMIX before 48 hours.
- Samples should be shipped as soon as possible to protect samples integrity, as delays in processing can have an effect on results.



### Step 5: Sample pick up

- Igenomix works with multiple courier companies and coordinates shipping based on client's profile.
- Ensure that the shipping envelop includes an UN3373 sticker.
- Holidays may cause service disruptions. In the event of any disruption, Igenomix will notify you of any changes that apply to the pickups.
- Shipping back to Igenomix is Monday to Thursday only.
- We recommend that you ship the samples as soon as possible, in order to guarantee the quality of the sample.



### Step 6: Test results

- All patients result will be sent daily to The Health Department Office where the lab is located and/or where the patients reside.
- The clinician that has requested the test will receive the results within 2-3 working days from sample reception by Igenomix.
- Igenomix will additionally send the results to the patient when the request is received by email.



## Additional information

For any questions or concerns and to request sample collection



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[Infousa@igenomix.com](mailto:Infousa@igenomix.com)